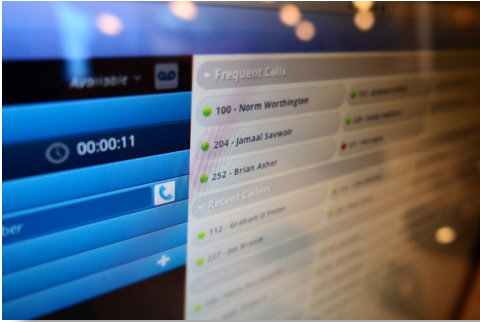


StarScope™ 2



The Center of your Communications Universe

StarScope 2 from Star2Star Communications is a next-generation unified communications tool that allows users to monitor and control all of their communications - including presence, voice, chat, email, and voicemail - from a single, intuitive interface.

StarScope 2 operates across multiple locations, even across the country.

StarScope 2 combines several key functions in one package, including:

- Presence monitoring and management
- Integrated company-wide directory
- Favorites and Recently-Called lists
- Call control manager with drag-and-drop call transfer / park / retrieve
- Multi-party IM Chat client
- Voicemail access
- Call recording and playback
- Incoming call pop-up
- Conference room monitor

StarScope 2 is easy to install and administer, requires very little training, and is exceptionally easy to understand and use.

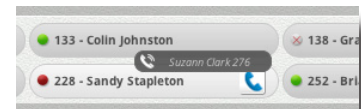
Life with StarScope 2

The StarScope 2 user interface is brilliantly simple. It is based on a visual representation of all the extensions in your organization, including remote phones, softphones, and phones in multiple business locations.

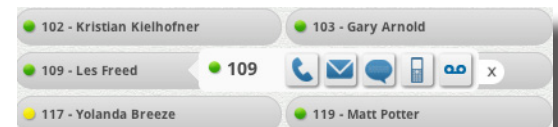
The main StarScope 2 display screen changes dynamically, in real time. It uses color coded indicators to show who is on the phone, whose phone is dialing or ringing, and who is out of the office -- all at a glance.

The main screen provides an overall view of the organization. Each extension on the main screen contains detailed information about the user at that extension.

For example, Hovering over a user's name shows details about that user's status:



A click on an individual user's status reveals a pop-up action menu:

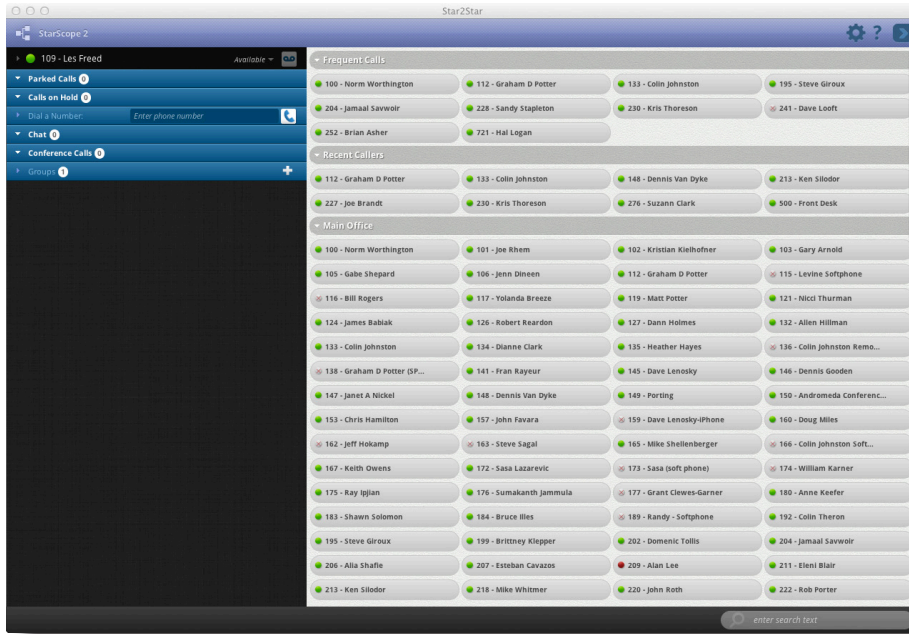


The icons on the action menu offer one-click actions to dial the extension, send an email, initiate a chat, call the user's cell phone, or send a voicemail.

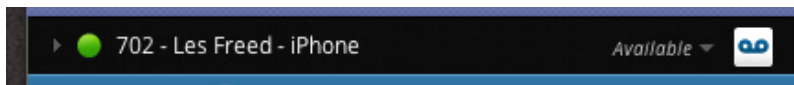
Tame Your Telephone

The telephone and the computer are equally important business tools. StarScope 2 leverages the power of the desktop computer to improve workflow and communications. StarScope makes your phone system more accessible and more intelligent.

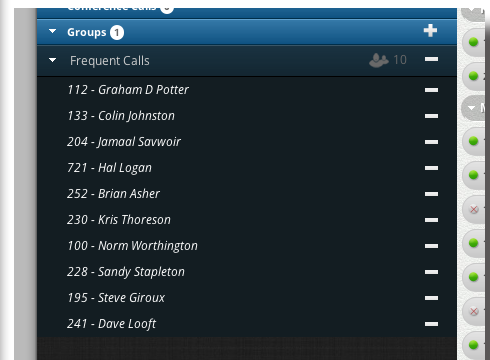
A Visual Tour of StarScope 2



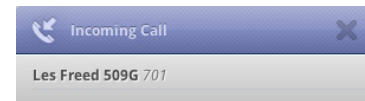
The main StarScope 2 display displays a virtual “button” for each extension. Users can choose to see all the extensions in the organization, or they can create custom groups for departments, frequently called extensions, or any ad-hoc group of extensions.



The extension status display shows user’s current status. The icon on the right indicates that the user has voicemail. Clicking the icon leads the user to voicemail playback.



A customized group list.



Call notification pop-up for incoming calls

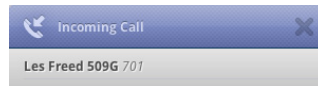
About Star2Star:
 Founded in 2006, Star2Star Communications develops and delivers business-focused Internet communication systems and service.

Star2Star’s award-winning technology employs a powerful Blended Architecture™ that overcomes the limitations of other Internet technologies.

Star2Star delivers innovative features and increased productivity while providing substantial cost savings.

During 2011, Star2Star achieved 100% network up-time and was named to both the Inc. 500 and Forbes Most Promising Companies lists.

StarScope 2 incorporates a “drag & drop” call transfer feature that allows users to click on an active call and drop that call into hold, park, or another extension. It also includes a pop-up call notification alert, so users can see who is calling without taking their eyes off the screen:



Coming Attractions

The software behind the StarScope 2 application is actually a carefully crafted application framework that provides a platform for future Star2Star applications, called Starlets.

Tech Details

StarScope 2 runs on most versions of Windows and on Mac OS X. It uses the same user authentication credentials as your existing Star2Star system, so it doesn’t add any administrative overhead for your IT department.



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